ARYAVART INTERNATIONAL UNIVERSITY

Tilthai, Dharmanagar, North Tripura-799250 Syllabus for BBA

Semester 1

Theory									
Course	Topic	L	T	P	Credi	Theor	Internal	Practical	Total
Code	\				t /	y	Marks	Marks	Marks
						Marks			
24MG101	Principles of Management &	4	0	0	4	70	30	0	100
	Organisational Behaviour			Α,					
24CM101	Accounting and Financial	4	0	0	4	70	30	0	100
	Management								
24MG104	Business Mathematics and	4	0	0	4	70	30	0	100
	Statistics				7				
24MG105	Microeconomics	4	0	0	4	70	30	0	100
24GN101	Environmental Studies	2	0	0	2	70	30	0	100
Generic Elective (GE-I) Choose any one									
24MG114	Ethics & Corporate Social	2	0	0	2	70	30	0	100
	Responsibility								
24MG115	Tax Planning	2	0	0	2	70	30	0	100
24MG116	Econometrics	2	0	0	2	70	30	0	100
	AC	1 4		20	420_	180	0	600	



Detailed Syllabus

PRINCIPLES OF MANAGEMENT AND ORGANIZATIONAL BEHAVIOUR

Code: 24MG101 Max Marks: 70

UNIT I (8 hours)

Introduction: Meaning, Objectives, Differences between Administration and Management, Levels of Management, Kinds of Managers, Managerial roles, History of Management, Recent trends in Management.

UNIT II (8 hours)

Planning: Importance, Process, Benefits of Planning, Types of Plans, Planning tools and techniques.

Organising: Meaning, Types of Organisation structures, Traditional structures, Directions in organisation structures.

Leading: Meaning, Nature, Traits and Behaviour, Contingency approaches to Leadership, Transformational leadership.

Controlling: Meaning, Importance, Steps in the control process, Types of Control.

UNIT III (8 hours)

Organisational Behaviour: Introduction, Meaning, History of Organisational Behaviour, Organisational effectiveness, Organisational learning process, Stakeholders, Contemporary challenges for Organisations.

UNIT IV (8 hours)

Behavioural Dynamics: MARS Model of individual behaviour and performance, Types of Individual behaviour. Personality in Organisation, Values in the work place, Types of values, Perception, Meaning, Model of Perceptual process.

Emotions in work place, Types of emotions, Circumplex Model of Emotion, Attitudes and Behaviour, Work-related stress and its management.

Motivation: Meaning, Maslow's Hierarchy of Needs, Four Drive Theory of Motivation.

UNIT V (8 hours)

Teams: Advantages of Teams, Model of Team Effectiveness, Stages of Team Development.

Power: Meaning, Sources, and Contingencies of Power, Consequences of Power.

REFERENCE BOOKS:

- 1. MGMT, Chuck Williams & Manas Ranjan Tripathy, 5/e, Cengage Learning, 2013.
- 2. Organizational Behavior, Steven L. McShane & Mary Ann Von Glinow, 6/e, McGraw Hill Education, 2015.
- 3. Management & Organisational Behaviour, Laurie J. Mullins, 7/e, Prentice Hall, 2005.
- 4. Essentials of Management, Koontz, McGraw Hill, 8/e, 2014.
- 5. Management, John R. Schermerhorn, Jr., 8/e, Wiley India, 2010.
- 6. Organizational Behaviour, Fred Luthans, 12/e, McGraw Hill International, 2011

ACCOUNTING AND FINANCIAL MANAGEMENT

Code: 24CM101 Max Marks: 70

UNIT I (8 Hrs)

Introduction – Principles – Concepts & Conventions – Double entry system of accounting – Journal – Ledger. Preparation of trial balance. Subsidiary Books with special reference to simple cash book and three column cash book.

UNIT II (8 Hrs)

Final accounts of sole trader: Adjusting entries, Including reserve for bad debts, Reserve for discount on debtors and creditors, Preparation of final accounts.

UNIT III (8 Hrs)

Introduction – Meaning, Scope, Functions of finance manager. Unit Costing: Preparation of cost sheet.

UNIT IV (8 Hrs)

Ratio analysis: Meaning of ratio – Advantages – disadvantages – types of ratio – usefulness – liquidity ratios – profitability ratios, Efficiency ratios, Solvency ratios. (Theoretical concepts) Funds Flow Statement: Meaning – concepts of funds flow. Cash flow statement: Meaning, Need – Simple problems on cash flow statement.

UNIT V (8 Hrs)

Marginal Costing: Meaning – Definition – Concepts in marginal costing – Marginal equations – P / V ratio – B.E.P – Margin of safety – Sales to earn a desired profit – Problems on above Budgetary control: Meaning – Definition – Preparation of flexible budget and cash budget.

Text Book:

- 1. Financial Accounting, Ashis Bhattacharya, prentice-Hall India Publication.
- 2. Prasanna Chandra, Financial Management, Tata McGraw Hill Publications

Reference Books:

- 1. "Book Keeping and Accountancy" Choudhari, Chopde.
- 2. "Cost Accounting": Choudhari, Chopde.
- 3. "Financial Management" Text and Problems: M.Y.Khan, P.K. Jain.
- 4. "Financial Management Theory & Practice" Prasanna Chandra Tata McGraw Hill.
- 5. Managerial Economics & Financial Analysis, Siddiqui S.A. Siddiqui A.S. New Age.

BUSINESS MATHEMATICS AND STATISTICS

Code: 24MG104 Max Marks: 70

Unit I (4 Hrs)

Set Theory; Definition of Set and its presentation. Different types of Sets- Null Sets, Finite & Infinite Sets, Subsets, Universal Set, Power Set etc. Set Operations- Laws of Algebra of Sets, Venn diagram.

Unit II (8 Hrs)

Matrices and Determinants: Definition of a matrix, Types of matrices; Equality, Addition, Subtraction, and Multiplication; Transpose of a matrix; Determinant of a square matrix, Values of determinants up to third order; Properties of Determinants, minors and co-factors, Adjoint of a Matrix, Elementary row and column operations, Inverse of a matrix; Solution of a system of linear equations (having unique solution and involving not more than three variables) using matrix inversion Method and Crammer's Rule.

Unit III (8 Hrs)

Basic Mathematics of Finance Functions and their types—linear, quadratic, polynomial, exponential, logarithmic; Concepts of limit and continuity of a function. Concept of differentiation; Rules of differentiation—simple standard forms. Maxima and Minima of functions (involving first and second order differentiation) relating to cost, revenue and profit. Different types of Interest Rates, concept of Present Value—Present Value and Annuity, Compounding & Discounting, amount of Annuity—Valuation of Simple Loans

Unit IV (4 Hrs)

Basics of Statistics Collection, classification of data, Primary & Secondary data, Tabulation of data, Graphs and charts, Frequency distribution, Diagrammatic presentation of frequency distribution.

Unit V (6 Hrs)

Measure of Central Tendency & Dispersion Measures of Central Tendency including arithmetic mean, geometric mean and harmonic mean: properties and applications; mode and median. Measures of Variation: absolute and relative. Range, quartile deviation and mean deviation; Variance and Standard deviation: calculation and properties.

Unit VI (5 Hrs)

Bi-variate Analysis Simple Linear Correlation Analysis: Meaning, and measurement. Karl Pearson's coefficient and Spearman's rank correlation. Simple Linear Regression Analysis: Regression equations and estimation. Relationship between Correlation and regression coefficients.

Unit VII (5 Hrs)

Time-based Data: Index Numbers and Time-Series Analysis Meaning and uses of index numbers; Construction of index numbers: Aggregative and average of relatives – simple and weighted, Components of time series; additive and multiplicative models; Trend analysis: Finding trend by moving average method and Fitting of linear trend line using principle of least squares.

Suggested Readings:

- 1. Ghosh and Saha, Business Mathematics and Statistics, New Central Book Agency (P) Ltd.
- 2. M. Raghavchari, Mathematics for Management, Tata McGraw-Hill.
- 3. S. Baruah, Basic Mathematics and its application in Economics, McMillan.
- 4. R. S. Bhardwaj, Mathematics for Economics and Business, Excel Books.
- 5. P. K. Giri and J.Banerjee, Introduction to Business Mathematics, Academic Publishers.
- 6. R.G.D. Allen, Mathematical Analysis for Economists, McMillan.
- 7. G. C. Beri, Business Statistics, Tata McGraw-Hill.
- 8. J. K. Sharma, Business Statistics, Pearson Education.

- 9. N.G. Das, Statistical Methods in Commerce, Accountancy and Economics.
- 10. Singh J. K., Business Mathematics, Himalaya Publishing House.
- 11. Trivedi, Business Mathematics, Pearson.

MICROECONOMICS

Code: 24MG105 Max Marks: 70

UNIT I: Introduction to Economics

(4 Hrs)

Definition, Nature and Scope of Economics. Micro and Macro Economics, Role of Economics in Decision Making.

UNIT II: Demand Analysis and Supply Analysis

(8 Hrs)

Meaning of Demand, Types of Demand, Law of demand, Determinants of Demand, Demand Function, Elasticity of demand- price elasticity of demand. Income elasticity of demand, Cross Elasticity of demand, Law of Supply, Supply Schedule, Supply Curve, Price elasticity of supply.

UNIT III: Production Analysis

(6 Hrs)

Production function, Types of Production Function, Law of Returns, Law of variable proportions, Law of Increasing Returns, Law of Constant Returns, Law of Diminishing returns, Returns to scale

UNIT IV: Cost and Revenue Analysis

(7 Hrs)

Cost concepts, Elements of Cost, Relationship between Production and Cost, Average and Marginal cost curves, Relationship between average and marginal cost, Concept of revenue, Revenue Curve, Relationship between average and marginal revenue

UNIT V: Market Structures

(9 Hrs)

Meaning of Market, Classification of markets, Perfect Competition, Imperfect Competition, Monopolistic Market, Oligopoly Market, and Duopoly Market.

UNIT VI: International Tread

(6 Hrs)

Balance of Payments, Concepts, Disequilibrium in BOP: Methods of Correction, Tread Barriers and Tread Strategy, Free Trade vs. Protection

Suggested Readings:

- 1. Advanced economic Theory by M L Jhingan, Himalaya Publication, Mumbai
- 2. A Textbook of Economics Theory, Long Group by H L Ahuja
- 3. Microeconomics for Management Students by Ravindra H Dholkiya & Ajay N Oza, Oxford University
- 4. Principals of Economics by N G Mankiw, Thomson Press, Sanat Printers, Kundli Haryana
- 5. Basic Econometrics by Damodar Gujarati

ENVIRONMENTAL STUDIES

Code: 24GN101 Max Marks: 70

Course Objectives: The course will empower the students by gaining in-depth knowledge on natural processes that sustain life and govern economy, predicting the consequences of human actions on the web of life, global economy and quality of human life, developing critical thinking for shaping strategies (scientific, social, economic and legal) for environmental protection and conservation of biodiversity, social equity and sustainable development, acquiring values and attitudes towards understanding complex environmental economic-social challenges, and participating actively in solving current environmental problems and preventing the future ones and adopting sustainability as a practice in life, society and industry.

UNIT I (5 Hrs)

Introduction to Environmental Studies:

- Environmental studies: Nature, Scope and Importance; Components of environment: atmosphere, hydrosphere, lithosphere, and biosphere; Concept of sustainability and sustainable development.
- Emergence of environmental issues: Climate change, Global warming, Ozone layer depletion, Acid rain etc.; International agreements and programmer: Earth Summit, UNFCCC, Montreal and Kyoto protocols, Convention on Biological Diversity (CBD), Ramsar convention, UNEP, CITES, etc.

UNIT II (5 Hrs)

Ecosystems and Natural Resources:

- Definition and concept of Ecosystem; Structure of ecosystem (biotic and abiotic components); Functions of Ecosystem: Physical (energy flow), Biological (food chains, food web, ecological succession), ecological pyramids and homeostasis; Types of Ecosystems: Tundra, Forest, Grassland, Desert, Aquatic (ponds, streams, lakes, rivers, oceans, estuaries); importance and threats with relevant examples from India.
- Ecosystem services (Provisioning, Regulating, Cultural, and Supporting); Ecosystem preservation and conservation strategies; Basics of Ecosystem restoration.
- Energy resources: Renewable and non-renewable energy sources; Use of alternate energy sources; Growing energy needs; Energy contents of coal, petroleum, natural gas and bio gas; Agro-residues as a biomass energy source.

UNIT III (5 Hrs)

Biodiversity and Conservation

- Definition of Biodiversity; Levels of biological diversity; genetic, species and ecosystem diversity.
- India as a mega-biodiversity nation; Biogeographic zones of India; Biodiversity hotspots; Endemic and endangered species of India; IUCN Red list criteria and categories.
- Value of biodiversity: Ecological, economic, social, ethical, aesthetic, and informational values of biodiversity with examples.
- Threats to biodiversity: Habitat loss, degradation, and fragmentation; Poaching of wildlife; Manwildlife conflicts; Biological invasion with emphasis on Indian biodiversity; Current mass extinction crisis.
- Biodiversity conservation strategies: in-situ and ex-situ methods of conservation (National Parks, Wildlife Sanctuaries, and Biosphere reserves.

UNIT IV (5 Hrs)

Environmental Pollution and Control Measures:

- Environmental pollution (Air, water, soil, thermal, and noise): causes, effects, and controls; Primary and secondary air pollutants; Air and water quality standards.
- Nuclear hazards and human health risks.
- Solid waste management: Control measures for various types of urban, industrial waste, Hazardous waste, E-waste, etc.; Waste segregation and disposal.

Text Book:

- Sanjay Kumar Batra, Kanchan Batra, Harpreet Kaur; "Environmental Studies"; Taxmann's, Fifth Edition.
- 2. M. M. Sulphey; "Introduction to Environment Management"; PHI Learning, 2019.
- 3. S. P. Mishra, S. N. Pandey; "Essential Environmental Studies"; Ane Books Pvt. Ltd.; Sixth Edition.

- 1. Asthana, D. K. (2006). "Text Book of Environmental Studies". S. Chand Publishing.
- 2. Basu, M., Xavier, S. (2016). "Fundamentals of Environmental Studies", Cambridge University Press, India.
- Bharucha, E. (2013). "Textbook of Environmental Studies for Undergraduate Courses". Universities Press.
- 4. Mahapatra, R., Jeevan, S. S., Das, S. (Eds) (2017). "Environment Reader for Universities", Centre for Science and Environment, New Delhi.
- 5. Masters, G. M. & Ela, W. P. (1991). "Introduction to environmental engineering and science". Englewood Cliffs, NJ: Prentice Hall.
- 6. Odum, E. P., Odum, H. T. & Andrews, J. (1971). "Fundamentals of Ecology". Philadelphia: Saunders.
- 7. Sharma, P. D. & Sharma, P. D. (2005). "Ecology and Environment". Rastogi Publications.



ETHICS AND CORPORATE SOCIAL RESPONSIBILITY

Code:24MG114 Max Marks: 70

Unit I (5 Hrs)

Business ethics: Meaning of ethics, causes of ethical issues in business; Key ethical principles: Utilitarianism, Rights and Duties, Justice and Fairness, Ethics of Care, Virtue Ethics; Moral issues in business: Employee rights & responsibilities, Profit vs. Social Responsibility

Unit II (5 Hrs)

Corporate governance: concept and need for improved governance; Features of good governance, Role of regulators; SEBI Clause 49, Role of the Board, Independent & Executive Directors; Whistleblowing: Meaning, Types, and Relevance

Unit III (5 Hrs)

Ethics and Management: Ethics as a normative science, Ethics vs Religion; Ethical dilemmas and managing ethics in the workplace; Indian Ethos and Values for Managing Global Change; Trans-cultural human values in management

Unit IV (5 Hrs)

Corporate social responsibility: Meaning and evolution of CSR; Measuring and reporting CSR performance; Arguments for and against CSR; Attributes of an effective CSR program

Suggested Readings:

- 1. Prof. Dr Biswajit Satpathy: Indian Ethos And Values, Elite Publications.
- 2. Manuel G Velasquez: Business ethics- concepts and cases Pearson.
- 3. Luthans Hodgetts and Thompson: Social issues in business, Macmillan USA.
- 4. A. C. Fernando: Business Ethics Pearson Education.
- 5. A. C. Fernando: Corporate Governance Pearson Education.
- 6. Adrian Davies: Strategic approach to corporate governance Gower Pub Co.
- 7. N. Gopalswamy: Corporate governance a new paradigm A H Wheeler Publishing Co Ltd.
- 8. Marianne M Jennings: Cases in Business Ethics Indian South-Western College Publishing.

TAX PLANNING

Code: 24MG115 Max Marks: 70

Unit I (5 Hrs)

Income tax concepts: Concepts: Previous Year, Assessment Year, Person, Assessee, Income (including agricultural income), Residential Status; Incidence of tax, Gross Total Income, Total Income; Exempt incomes, Tax evasion vs Tax avoidance

Unit II (5 Hrs)

Computation of Income under the heads:

- Salary
- House Property
- Profits and Gains from Business or Profession
- Capital Gains
- Income from Other Sources

Unit III (5 Hrs)

Clubbing, Set-off & Filing: Clubbing of income, Set-off and carry forward of losses; Deductions from Gross Total Income (individual & business units); Computation of Total Income and Tax Liability (individual & business); Assessment procedure and E-filing of return; Introduction to GST and Direct Tax Code (DTC) (conceptual)

Unit IV (5 Hrs)

Meaning of Tax Planning and Management: Meaning and scope of tax planning and management; Corporate tax planning: Concepts, justification; MAT (Minimum Alternative Tax); Tax planning related to financial decisions, amalgamations, and de-mergers (only theory)

Text Books:

- 1. Singhania, V.K. Student Guide to Income Tax. Taxmann Publications Pvt. Ltd. (Latest ed.).
- 2. Ahuja& Gupta. Simplified Approach to Corporate Tax. Flair Publications Pvt. Ltd (Latest ed.).

References:

- 1. Ahuja& Gupta. Simplified Approach to Income Tax Flair, Publications Pvt. Ltd.
- 2. Mahesh Chandra & Shukla, D. C. Income Tax Law & Practice Pragati Publications.
- 3. Goyal, S.P. Tax Planning and Management. Sahitya Bhawan Publications.
- 4. Singhania, V.K. Student Guide to Income Tax. (University ed.). Taxmann Publications Pvt. Ltd.

ECONOMETRICS

Code: 24MG116 Max Marks: 70

Unit I (6 Hrs)

Basics of Econometrics & Simple Regression: Introduction to Econometrics; Basics of Probability; Types of data: Time Series, Cross Section, Panel Data; Classical Two-Variable Linear Regression Model (PRF & SRF); Ordinary Least Squares (OLS) estimation; Assumptions; R², residuals, ANOVA, standard errors, confidence intervals; **Gauss-Markov Theorem**, model testing and normality assumption

Unit II (5 Hrs)

Multiple Regression Analysis: Multiple Regression Model (three-variable case); Coefficient derivation and interpretation; Additional assumptions, adjusted R²; t and F tests, confidence intervals; Structural stability and variable contribution tests

Unit III (5 Hrs)

Functional Forms & Dummy Variables: Functional forms: log-log, log-lin, lin-log, reciprocal models; Regression through origin and in deviation form; Dummy variables: intercept, slope, interactive; Seasonal effects and dummy use in panel data (fixed/random effects)

Unit IV (4 Hrs)

Relaxing CLRM Assumptions: Multicollinearity: Detection and solutions; Heteroscedasticity: Detection, GLS correction; Autocorrelation: Detection tests and remedies; Specification errors: Detection of omitted/included variables and errors-in-variables

Suggested Readings:

- 1. Christopher Dougherty (2007). Introductory Econometrics (3rd ed.). Oxford University Press.
- 2. Gujarati, Damodar and Sangeetha (1995). Basic Econometrics (4th ed.), McGraw Hill.
- 3. Jack Johnston and John DiNardo, Econometric Methods.
- 4. Pindyck, Robert S. and Daniel L. Rubinfeld (1997) Econometric Models and Economic Forecasts. (3rd ed.).Singapore: McGraw Hill.
- 5. Ramanathan, Ramu (2002). Introductory Econometrics with Applications (5th ed.). Thomson South Western.

Theory Paper

Total: 100 Marks External: 70 Marks Internal: 30 Marks External: 70 Marks

10 Question (MCQ): 1 marks each (1x10 = 10)

Answer any 6 out of 8 (Very Short 20-30 Words): 2 marks each (2x6 = 12) Answer any 6 out of 8 (Short 50-70 Words): 3 marks each (3x6 = 18) Answer any 3 out of 5 (Long 240-300 Words): 10 marks each (5x3 = 30)

Internal: 30 Marks

Two Internal Assessment Examinations will be conducted, each carrying 50 marks. The average of the two scores will be considered and scaled to 15 marks for the final assessment. Additionally, 5 marks will be allotted for assignments submitted, 5 marks for attendance, and 5 marks for general proficiency, making a total of 30 internal assessment marks.

ARYAVART INTERNATIONAL UNIVERSITY

Tilthai, Dharmanagar, North Tripura-799250
Syllabus for BBA

Semester 2

Theory										
Course Code	Topic	L	T	P	Credit	Theory Marks	Internal Marks	Practical Marks	Total Marks	
24MG202	Macro Economics	4	0	0	4	70	30	0	100	
24MG204	Marketing Management	4	0	0	4	70	30	0	100	
24MG207	Production and Operations Management	4	0	0	4	70	30	0	100	
24CS101	Fundamentals of IT	4	0	0	4	70	30	0	100	
24EN102	Business Communication	4	0	0	4	70	30	0	100	
Practical										
24CS191	IT Lab	0	0	2	2	0	30	70	_100	
					22	350	180	70	600	





Detailed Syllabus

MACRO ECONOMICS

Code: 24MG202 Max Marks: 70

Course Objective: The objective of Macroeconomics is to provide an understanding of the overall functioning of an economy by analyzing aggregate indicators like GDP, inflation, unemployment, and monetary and fiscal policies. It aims to equip students with the tools to evaluate economic trends and policy impacts on national and global scales.

UNIT I (10 Hrs)

Introduction to Macroeconomics & National Income:

Macroeconomics and its scope: Meaning, Origin, Growth of Macroeconomics, Microeconomics v/s macroeconomics – Importance and Limitations of Macroeconomics

Concepts of Macroeconomic Analysis: Stock and flow, Equilibrium and Disequilibrium, Partial and General Equilibrium Analysis –Static, Comparative Static and Dynamic. Circular Flow of Income and Expenditure for Two-Sector, Three-Sector & Four-Sector Model

National income concepts and their interrelationships: National Income Concepts – Parameters of National Income - Nominal and Real GNP – Methods of Measuring National Income

UNIT II (10 Hrs)

Theory of Income and Employment: Say's Law of Market, Classical Theory of Employment Keynesian Theory of Income and Employment - Principle of Effective Demand - Equilibrium Level of Employment & Output Income Determination in Closed and Open Economy Model – Income Determination with Government Sector – Overview of Four Sector Model – Income Determination in Four-Sector Model

Theory of Consumption and Money: Overview of Consumption Theories i.e. Keynesian Theory — Life Cycle Theory of Consumption

Definitions and functions of Money, Sources of Money Supply, Theory of Money Supply, Classical Quantity Theory of Money, Keynesian Theory of Demand for Money

UNIT III (10 Hrs)

Economic Growth & Business Cycle: Meaning and Factors of Economic Growth – Overview of theories of Economic Growth – Neo-Classical Theory of Growth - Meaning and Phases of Business Cycle – Theories of Business Cycle

Inflation & Unemployment: Meaning and Methods of Measuring Inflation – Types of Inflation – Social & Economic Effects of Inflation – Classical and Neo-Classical Theories of Inflation – Modern Theories of Inflation - Meaning, Measurement and Kinds of Unemployment – Philips Curve

UNIT IV (10 Hrs)

Monetary Policy: Meaning and Scope of Monetary Policy – Instrument of Monetary Policy – Limitations and Effectiveness of Monetary Policy – Key areas of Monetary Policy of India

Fiscal Policy: Meaning and Scope of Fiscal Policy – Fiscal Instruments and Target Variables – Fiscal Policy and Macroeconomics Goal – Fiscal Policy of India

Text Book:

1. Diwedi D. N. "Macroeconomics: Theory and Policy", Tata McGraw Hill.

- 2. Salvetor D. and E. A. Diulio. "Principles of Economics", Tata McGraw Hill.
- 3. Edward Shapiro, "Macroeconomics", Oxford University Press.
- 4. Richard T. Frogmen. "Macroeconomics". Pearson education.
- 5. Errol D'Souza. "Macro Economics". Pearson Education.



MARKETING MANAGEMENT

Code: 24MG204 Max Marks: 70

Course Objective: The objective of Marketing Management is to equip students with the knowledge and skills to develop, implement, and evaluate marketing strategies. It focuses on understanding consumer behavior, market research, product development, branding, pricing, distribution, and promotion to achieve organizational goals and build customer relationships.

UNIT I (8 Hrs)

Marketing management - marketing management process - assessing market opportunities - selecting target consumers - marketing mix - market segmentation - targeting and positioning - E marketing.

UNIT II (8 Hrs)

Buyer Behaviour - influencing factors on Consumer Behaviour - buying decision process - industrial buyer behaviour - theories of buyer behaviour.

UNIT III (8 Hrs)

Product policies - consumer and industrial product decisions - branding - packaging and labeling - new product development and product life cycle strategies.

UNIT IV (8 Hrs)

Pricing - pricing strategies and approaches - Distribution - direct and indirect channel - retailing and wholesaleing - channel decision.

UNIT V (8 Hrs)

Promotion - advertising - designing copy - media selection - sales promotion strategies - Marketing research - marketing research process - sales forecasting techniques.

- 1. Berkoviz Kerin Hontley Rudelivs. "MARKETING", 6th ed New York, Mcgraw Hill, 2002.
- 2. Gary Armstrong and Philip Kotler. "Marketing An Introduction". 11th ed, Pearson Education Asia.
- 3. Phlip Kotler. "Marketing Management" (Millennium ed.) New Delhi, Prentice Hall of India (P) Ltd, 2001.
- 4. Rajan Saxena. "Marketing Management". 2nd edition, New Delhi, Tata Mcgraw Hill Publishing Co Ltd. 2001.
- 5. V. S. Ramasamy and S. Namakumari. "Marketing Management, Planning, Implementation & Control". New Delhi, Macmillan, 2002.



PRODUCTION AND OPERATIONS MANAGEMENT

Code: 24MG207 Max Marks: 70

Course Objective: The objective of Production and Operations Management is to familiarize students with the processes involved in the efficient production of goods and services. It covers topics like planning, designing, managing, and improving production systems to ensure optimal resource utilization, quality control, and meeting customer demands.

UNIT I (10 Hrs

Introduction to Production & Operations Management: Definition, need, responsibilities, key decisions of OM, goods vs. services. Operations as a key functional area in an organization. Operation Strategies-Definition, relevance, strategy formulation process, order qualifying and order winning attribute Maintenance Management: Need of maintenance management, equipment life cycle (Bathtub curve), measures for maintenance performance (MTBF, MTTR and availability). Lean production: Definition of lean production, lean Demand-Pull logic, waste in operations, elements that address elimination of waste, 2 card Kanban Production Control system.

UNIT II (10 Hrs)

Forecasting: Definition, types, qualitative (grass roots, market research and Delphi method) and quantitative approach (simple moving average method, weighted moving average and single exponential smoothing method), forecast error, MAD. Scheduling: Operation scheduling, goals of short term scheduling, job sequencing (FCFS, SPT, EDD, LPT, CR) & Johnson's rule on two machines, Gantt charts.

UNIT III (10 Hrs)

Process Selection: Definition, Characteristics that influence the choice of alternative processes (volume and variety), type of processes- job shop, batch, mass and continuous, product-process design Matrix and Services design matrix, technology issues in process design, flexible manufacturing systems (FMS), computer integrated manufacturing (CIM). Layout Decision: Layout planning – Benefits of good layout, importance, different types of layouts (Process, Product, Group technology and Fixed position layout). Assembly line balancing by using LOT rule; Location Decisions & Models: Facility Location – Objective, factors that influence location decision, location evaluation methods- factor rating method. Capacity Planning: Definition, measures of capacity (input and output), types of planning over time horizon. Decision trees analysis

UNIT IV (10 Hrs)

Aggregate Planning: Definition, nature, strategies of aggregate planning, methods of aggregate planning (level plan, chase plan, and mixed plan, keeping in mind demand, workforce, and average inventory), Statistical Quality control: Variations in the process (common & assignable causes), Control charts: Variable measures (mean and range chart), Attribute measures (proportion of defects and no. of defects) using control tables. Elementary Queuing Theory: Poisson-Exponential Single Server Model with Infinite Population. (question-based on M/M/1.

Text Book:

- 1. Mahadevan B. "Operations Management Theory & Practice". Pearson Education.
- 2. Heizer Jay and Render Barry. "Production & Operations Management". Pearson Education.

- 1. Chase R. B., Aquilano N. J., Jacobs F. R. and Agarwal N. "Production & Operations Management Manufacturing and Services". Tata McGraw Hill.
- 2. S. P. Gupta. "Statistical methods". Sultan Chand & Sons.
- 3. Adam, E. E. and Ebert. "Production & Operations Management". Prentice Hall of India, New Delhi
- 4. S. N. Chary. "Production & operations management". Tata McGraw Hill, New Delhi.
- 5. Buffa E. S. & Sarin R. K. "Modern Production / Operations Management" (8th edition) John Wiley, 1994
- 6. Gaither and Frazier. "Operations Management". Thomson South-Western.
- 7. "Operations Research". P. K. Gupta, Man Mohan, Kanti Swarup, Sultan Chand.
- 8. "Operations Research". V. K. Kapoor. Sultan Chand & Sons.

FUNDAMENTALS OF IT

Code: 24CS101 Max Marks: 70

Course Objective: The objective of Fundamentals of IT is to introduce students to the core concepts of information technology, including hardware, software, networking, and databases. It aims to develop foundational skills in using IT tools and understanding their applications in various business and personal contexts.

UNIT I (10 Hrs)

Fundamentals of Computers: Definition and Characteristics of Computer System. Computer Generation from First Generation to Fifth Generation. Classifications of Computers: Micro, Mini, Mainframe, and supercomputers. Computer Hardware: Major Components of a digital computer, Block Diagram of a computer, Input-output devices, Description of Computer Input Units, Output Units, CPU.

Computer Memory: Memory Hierarchy, Primary Memory – RAM and its types, ROM and its types, Secondary Memory, Cache memory. Secondary Storage Devices - Hard Disk, Compact Disk, DVD, Flash memory.

UNIT II (10 Hrs)

Interaction with Computers: Computer Software: System software: Assemblers, Compilers, Interpreters, linkers, loaders.

Application Software: Introduction to MS Office (MS Word, MS PowerPoint, MS Excel).

Operating Systems: Elementary Operating System concepts and different types of Operating Systems.

DOS: Booting sequence; Concepts of File and Directory, Types of DOS commands.

Computer Languages: Introduction to Low-Level Languages and High-Level Languages.

UNIT III (10 Hrs)

Computer Number System: Positional and Non-positional number systems, Binary, Decimal, Octal, and Hexadecimal Number Systems and their inter-conversion.

Binary Arithmetic: Addition, subtraction, multiplication, and division. Use of complement method to represent negative binary numbers, 1's complement, 2's complement, subtraction using 1's complement and 2's complement. Introduction to Binary Coded Decimal (BCD), ASCII Codes, and EBCDIC codes.

UNIT IV (10 Hrs)

Computer Network & Internet: Basic elements of a communication system, Data transmission modes, Data Transmission speed, Data transmission media, Digital and Analog Transmission, Network topologies, Network Types (LAN, WAN, and MAN), Basics of the Internet and Intranet.

Internet: Terminologies related to Internet: Protocol, Domain name, Internet Connections, IP address, URL, World Wide Web. Introduction to Client-Server Model, Search Engine, Voice over Internet Protocol (VOIP), Repeater, Bridge, Hub, Switch, Router, Gateway, Firewall, Bluetooth technology.

Advanced Trends in IT Applications: Brief Introduction to Cloud Computing, Internet of Things, Data Analytics, AI and Machine Learning.

Text Book:

- 1. P. K. Sinha & Priti Sinha, "Computer Fundamentals", BPB Publications, 1992.
- 2. Anita Goel "Computer Fundamentals", Pearson.

Reference Books:

- 1. B. Ram, "Computer fundamentals Architecture and Organization", New Age Intl.
- 2. Alex Leon & Mathews Leon, "Introduction to Computers", Vikas Publishing.
- 3. Norton Peter, "Introduction to Computers", 4th Ed., TMH, 2001.
- 4. Vikas Gupta, "Comdex Computer Kit", Wiley Dreamtech, Delhi, 2004.

BUSINESS COMMUNICATION

Code: 24EN102 Max Marks: 70

Course Objective: The objective of Business Communication is to develop effective communication skills in a business environment, focusing on clarity, conciseness, and professionalism. It aims to enhance students' ability to write and present business documents, engage in meaningful dialogues, and navigate cross-cultural communication challenges.

UNIT I (10 Hrs)

Concepts and Fundamentals: Introduction to Technical Communication, Need, and importance of communication, Channel, Distinction between general and technical communication, Nature and features of technical communication, Seven Cs of communication, Types of Technical communication, Style in technical communication, Technical communication skills, Language as a tool of Communication, History of the development of Technical Communication, Computer Aided Technical Communication

UNIT II (10 Hrs)

Oral Communication: Principles of effective oral communication, Introduction of Self and others, Greetings, Handling Telephone Calls Interviews: Meaning & Purpose, Art of interviewing, Types of Interview, Interview styles, Essential, Techniques of interviewing, Guidelines for Interviewer, Guidelines for interviewee. Meetings: Definition, kind of meetings, agenda, meeting minutes, advantages and disadvantages of meetings/ committees, and planning and organization of meetings. Project Presentations: Advantages & Disadvantages, Executive Summary, Charts, Distribution of time (presentation, questions & answers, summing up), Visual presentation, Guidelines for using visual aids, Electronic media (power-point presentation). The technique of conducting Group Discussion and JAM session.

UNIT III (10 Hrs)

Written Communication: Overview of Technical Writing: Definition and Nature of Technical Writing, Basic Principles of Technical Writing, Styles in Technical Writing.

Note - Making, Notice, E-mail Writing.

Writing letters: Business letters, persuasive letters, sales letters and complaint letters, office memorandum, and good news and bad news letters.

Report Writing: Definition & importance; categories of reports, Elements of a formal report, style, and formatting in the report.

Special Technical Documents Writing: Project synopsis and report writing, Scientific Article and Research Paper writing, Dissertation writing: Features, Preparation and Elements.

Proposal Writing: Purpose, Types, characteristics, and structure.

Job Application: Types of application, Form & Content of an application, Drafting the application, Preparation of resume.

UNIT IV (10 Hrs)

Soft Skills: Business Etiquettes – Professional Personality, Workplace Protocols, Cubicle. Non-Verbal Communication: Kinesics and Proxemics, Paralanguage.

Interpersonal Skills.

Language Skills: Improving command in English, improving vocabulary, Choice of words, Common problems with verbs, Adjectives, Adverbs, Pronouns, Tenses, Conjunctions, Punctuations, prefixes, Suffixes, Idiomatic use of prepositions. Sentences and paragraph construction, Improved spellings, Common errors, and misappropriation, Building advanced Vocabulary (Synonyms, Antonyms), Introduction to Business English.

Text Book:

- 1. Kavita Tyagi and Padma Misra, "Advanced Technical Communication", PHI, 2011
- 2. P. D. Chaturvedi and Mukesh Chaturvedi, "Business Communication Concepts, Cases and Applications", Pearson, second edition.
- 3. Rayudu, "C. S- Communication", Himalaya Publishing House, 1994.
- 4. Asha Kaul, "Business Communication", PHI, second edition.

Reference Books:

1. Raymond Murphy, "Essential English Grammar- A self-study reference and practice book for elementary students of English", Cambridge University Press, second edition.

- 2. Manalo, E. & Fermin, V. (2007). "Technical and Report Writing". ECC Graphics. Quezon City.
- 3. Kavita Tyagi and Padma Misra, "Basic Technical Communication", PHI, 2011.
- 4. Herta A Murphy, Herbert W Hildebrandt, and Jane P Thomas, "Effective Business Communication", McGraw Hill, seventh edition.

IT LAB

(BASED ON 24CS101) Fundamentals of IT:

Core Practical (Implement a minimum 10 out of 15 practicals)

- 1. To explore the System settings Personalisation, System, Devices, Apps, Network & Internet.
- 2. To practice basic DOS commands like cd, md, dir, erase, cls, copy, date etc.
- 3. To explore Windows Explorer functionalities like create, rename, move, delete folders and files etc.
- 4. To practice the use of basic formatting features Format Painter, Indentation, Line spacing, background colour, find, replace, and dictate commands.
- 5. To practice the use of Bullets, numbering, multilevel lists and use of Table Features- Insert table with rows and columns, draw tables, excel spreadsheet and quick tables etc.
- 6. To practice the use of Insert Features add picture, Chart, SmartArt, WordArt, Equation, Symbols, Header and Footer, Page Numbering etc., and the use of Design Features Watermark, Page color, Page Border, Themes implementation etc.
- 7. To practice the use of Layout Features Margins, Orientation, Size, Columns, Indent, Spacing etc.
- 8. To practice the use of the Mail Merge Feature to generate envelopes and Labels.
- 9. To practice the use of Excel basic formatting features Wrap Text, Insert and Delete (Cells, Sheet, Row or Column), Format Cell Height, Cell Width, Hide, Un Hide Cell, Protection, Freeze and Unfreeze panes, Macros etc.
- 10. To practice the use of Insert Features- Pivot Table, Pivot Chart, Picture, Chart and its formatting and Design and the use of Page Layout Features- Margins, Orientation, Page Break, Background, Height and Width of Cells.
- 11. To practice the use of Formula Features user defined function, pre-defined functions Logical, Date, Time, Maths and the use of Data Manipulation Features Sort, Filter, Advanced Filters, Whatif analysis.
- 12. To practice the creation of Blank presentation and Selecting Themes and the use of the basic design features Adding New Slides, Reuse slides, Slides layout etc.
- 13. To practice the use of Insert Features add pictures, screenshots, shapes, WordArt, audio, video, date-time etc. and use of Design Features- Changing the theme of presentation, format background and design ideas.
- 14. To practice the use of Transition features to be applied on Slides content, setting sound, duration etc. and the use of Animation Features to be applied on presentation of Slide, set animation timings and rehearse etc.
- 15. To practice the use of Slide Show Features Custom Slide Show, Rehearse Timing etc.

Application Based practical (Implement a minimum 5 out of 8 practicals)

- 16. Create a Folder by your name in your system, and store all the work done this semester inside that folder.
- 17. Create your Resume using basic formatting features like: table, bullets, WordArt etc.
- 18. Design an Invitation to a Birthday Party using mail merge features send the invitation to 10 friends.
- 19. Write an Article for a Magazine with 3 columns and a hyperlink.
- 20. Create your own mark-sheet using basic formatting features.
- 21. Create a list of marks of 10 students create charts and a pivot table.
- 22. Prepare a Sales summary and use features like sort, filter, etc. to manipulate the data.
- 23. Create a PowerPoint Presentation on any topic of your choice using animation and transition features.

Note:

- 1. In total 15 practicals to be implemented. 2 additional practicals may be given by the course instructor
- 2. This is a suggestive list of programs. However, the instructor may add programs as per the requirement of the course.

Theory Paper

Total: 100 Marks External: 70 Marks Internal: 30 Marks

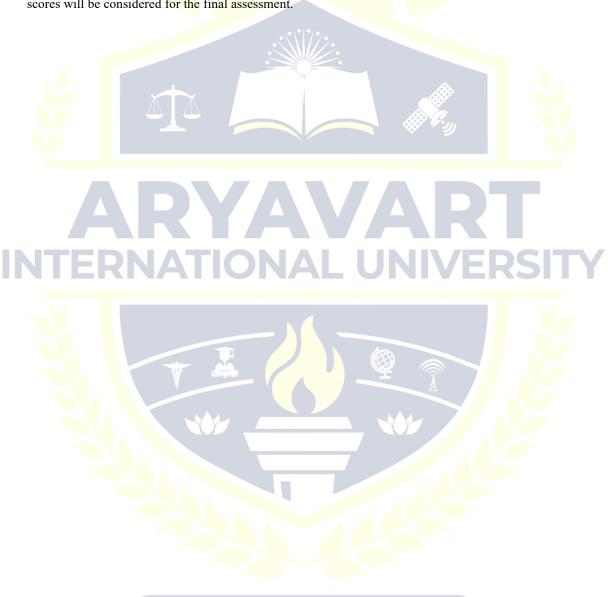
External: 70 Marks

10 Question (MCQ): 1 mark each (1x10 = 10)

Answer any 6 out of 8 (Very Short 20-30 Words): 2 marks each (2x6 = 12)Answer any 6 out of 8 (Short 50-70 Words): 3 marks each (3x6 = 18)Answer any 6 out of 8 (Long 100-120 Words): 5 marks each (5x6 = 30)

Internal: 30 Marks

Two Internal Assessment Examinations will be conducted, each carrying 50 marks. The higher of the two scores will be considered for the final assessment.



ARYAVART INTERNATIONAL UNIVERSITY

Tilthai, Dharmanagar, North Tripura-799250
Syllabus for BBA

Semester 3

Theory										
Course Code	Торіс	L	T	P	Credit	Theory Marks	Internal Marks	Practical Marks	Total Marks	
24MG302	Management Accounting	4	0	0	4	70	30	0	100	
24MG102	Management Information System	4	0	0	4	70	30	0	100	
24MG303	Indian Banking System	4	0	0	/ 4	70	30	0	100	
24MG206	Business Policy and Strategic Management	4	0	0	4	70	30	0	100	
Skill Enhar	Skill Enhancement Course (SEC I) Choose any one									
24GN301	Personality Development Skills	0	2	0	2	70	30	0	100	
24GN305	Office Management	0	2	0	2	70	30	0	100	
General Elective II										
24GN201	Human Values and Ethics	2	0	0	2	70	30	0	100	
	Total				20	420	180	0	600	

INTERNATIONAL UNIVERSITY



Detailed Syllabus

MANAGEMENT ACCOUNTING

Code: 24MG302 Max Marks: 70

Course Objectives: This course is designed to provide students with a comprehensive understanding of the principles, techniques, and applications of management accounting. The primary objectives of the course are to Understand the Role of Management Accounting in Organizations, analyze Cost Behavior and Apply Costing Techniques, to Develop Competence in Budgeting and Forecasting, Use Management Accounting Information in Decision-Making, Evaluate Business Performance Using Management Accounting Tools, Support Strategic Planning and Long-Term Decision-Making, Understand Ethical Considerations in Management Accounting and Utilize Technology and Analytical Tools in Management Accounting.

UNIT I: (8 Hrs)

Management Accounting Meaning and Definition, Nature & Scope: Objectives of Management Accounting, Management Accounting, Management Accounting, Utility of Management Accounting, Limitations of Management Accounting, Position of Management Accountant in the Organization.

UNIT II: (8 Hrs)

Cash Flow Analysis: Distinction of Cash from Funds, Utility of Cash Flow Statement, Construction of Cash Flow Statement

Budgets and Budgetary Control Concept of Budgets and Budgetary Control, Nature and Objectives of Budgetary Control, Advantages and Limitations of Budgetary Control, Establishing a system of Budgetary Control, Preparation of Sales Budget, Selling and Distribution Cost Budget, Production Budget, Purchase Budget, Cash Budget, Flexible Budgets and Master Budgets.

UNIT IV:

Responsibility Accounting Concept of Responsibility Accounting, Cost Centers and Profit Centers, Contribution by Segments

UNIT V: (8 Hrs)

Marginal Costing Meaning, assumptions, cost-volume profit analysis, Break- Even analysis, Decision making areas product mix, make/ buy, pricing decision.

Text Books:

- 1. Maheswari, S.N., (2009) Principles of Management Accounting.
- 2. Saxena, Management Accounting. Sultan Chand & Sons.

Reference Books:

- 1. Made Gowda, Management Accounting, S.N. Goyal and Manmohan.
- 2. Management Accounting, B.S. Raman.
- 3. Management Accounting R.S.N. Pillai and Bagavathi.
- 4. Management Accounting, Sharma and Gupta.
- 5. Management Accounting, 1st Edition, Kalyani Publisher, J. Batty.
- 6. Financial Statement Analysis, Pearson. PN Reddy & Appanaiah.
- 7. Essentials of Management Accounting Saxena, V.K. and Vashist.
- 8. Cost Accounting, Sultan Chand & Sons, new Delhi.

MANAGEMENT INFORMATION SYSTEM

Code: 24MG102 Max Marks: 70

Course Objectives:

To equip Management Information Systems (MIS), focusing on their role in decision-making, system design, IT integration, security, ethical issues, and strategic use to improve organizational efficiency and competitive advantage.

Unit I: (6 Hrs)

Basic Concepts of Information System Role of data and information, Organization structures, Business Process, Systems Approach and introduction to Information Systems.

Unit II: (8 Hrs)

Types of IS Resources and components of Information System, integration and automation of business functions and developing business models. Role and advantages of Transaction Processing System, Management Information System, Expert Systems and Artificial Intelligence, Executive Support Systems and Strategic Information Systems.

Unit III: (8 Hrs)

Architecture & Design of IS Architecture, development and maintenance of Information Systems, Centralized and Decentralized Information Systems, Factors of success and failure, value and risk of IS.

Unit IV: (6 Hrs)

Decision Making Process Programmed and Non- Programmed decisions, Decision Support Systems, Models and approaches to DSS

Unit V: ____ (8 Hrs)

Introduction to Enterprise Management technologies Business Process Reengineering, Total Quality Management and Enterprise Management System viz. ERP, SCM, CRM and Ecommerce.

Unit VI: (6 Hrs)

Introduction to SAD System Analysis and Design. Models and Approaches of Systems Development.

TEXT BOOKS:

- 1. Management Information Systems, Effy OZ, Thomson Leaning/Vikas Publications.
- 2. Management Information Systems, James A. O'Brein, Tata McGraw-Hill

REFERENCE BOOKS:

- 1. Management Information System, W.S Jawadekar, Tata Mc Graw Hill Publication.
- 2. Management Information System, David Kroenke, Tata Mc Graw Hill Publication.
- 3. MIS: Management Perspective, D.P. Goyal, Macmillan Business Books.
- 4. MIS and Corporate Communications, Raj K. Wadwha, Jimmy Dawar, P. Bhaskara Rao, Kanishka Publishers.
- 5. MIS: Managing the digital firm, Kenneth C. Landon, Jane P. Landon, Pearson Education.

INDIAN BANKING SYSTEM

Course Code: 24MG303

Max Marks: 70

Course Objectives:

Understanding of basic banking mode, Explaining the importance of banks, Defining customer relationship in banking, Explaining banking productivity, Outline banking policies

UNIT I: (8 Hrs)

Introduction to Banking System: Structure of Indian Financial System. Structure of Indian Banking System, Definition & Meaning of Bank, Types of Banking System, Unit Banking System, Branch Banking System, Group Banking System, Correspondent Banking System, Chain Banking System, Deposit Banking System, Investment Banking System

UNIT II: (8 Hrs)

Introduction to Central Bank Functions, Credit Control of RBI (Qualitative & Quantitative Measures), Role of RBI in Economic Development

UNIT III: (8 Hrs)

Commercial Bank, Banker & Customer Relationship Meaning, Co-operative Banks, Functions of Commercial Banks, Definition of Commercial Banks & Meaning and Features of Retail Banking, Priority Sector Lending, Multi Agency Approach, Structure of RRBs

UNIT IV: (8 Hrs)

Modern Banking Facilities ATM, Credit Card, Debit Card, Tele Banking, Net Banking, Payment Banking

UNIT V: (8 Hrs)

Banker & Customer Relationship Introduction, Definition, General Relationship & Special Relationship, Procedure for Opening Accounts, Precautions taken in Opening of Accounts

Text Book:

1. Financial Services: Banking & Insurance By A.V. Ranganadha Chary, Rudra Saibaba, K. Anjaneyulu Kalyani Publishers

Reference Book:

- 1. Sundaram & Varshney; "Banking, Theory Law and Practice"; Sultan Chand & Sons; 2004.
- 2. Vasant Desai; "Development Banking & Financial Intermediaries"; Himalaya Publishing House; 2001.
- 3. Mithani. D. M., Gordon. E.; "Banking & Financial Systems"; Himalaya Publishing House; 2003.
- 4. Reddy. P. N., Appannaiah. H. R.; "Theory & Practice of Banking"; Himalaya Publishing House; 2003.

BUSINESS POLICY AND STRATEGIC MANAGEMENT

Code: 24MG206 Max. Marks: 70

Course Objectives: The objectives of the course is to understand Strategic Concepts, analyze Business Environments, Develop Strategic Thinking, Integrate Functional Knowledge, Enhance Decision-Making Skills, Understand Corporate Governance, Apply Strategy Tools and Evaluate Real-World Strategies.

Unit I: (7 Hrs)

Strategic Management: An Introduction Strategic thinking Vs Strategic management Vs Strategic planning, Meaning of strategic management, concept of strategy, policy and strategy, strategy and tactic, Strategy and strategic plan, Nature of strategic plan, nature of strategic decisions, approaches to strategic decision making, levels f strategies, The strategic management process, strategic management: merits and demerits

Unit II: (7 Hrs)

Mission, Objectives, Goals and Ethics What is mission, concept of goals, Integration of individual and organisation goals: A Challenge, How Objectives are pursued, how are mission and objectives are formulated, why do mission and objective change, vision mission, objectives, goals and Strategy: Mutual relationships, core of strategic management: vision A-must, ethics and strategy

Unit III: (7 Hrs)

External environment: Analysis and appraisal Concept of environment, environmental analysis and appraisal, why environmental scanning and analysis, component of environment, SWOT:A tool of environment analysis, techniques of environmental search and analysis, ETOP: A technique of diagnosis, decision making on environmental information.

Unit IV: (7 Hrs)

Organisational change and innovation:- Planned and unplanned change, causes or forces of organisational change, managing planned change, choosing a change strategy, creativity and innovation in organisations, organizational creativity and innovation process, learning organisation

Unit V: (7 Hrs)

Generic competitive strategy:- Generic vs. competitive strategy, the five generic competitive strategy, competitive marketing strategy option, offensive vs. defensive strategy, Corporate strategy:- Concept of corporate strategy offensive strategy, defensive strategy, scope and significance of corporate strategy

Unit VI: (7 Hrs)

Strategic evaluation and control:- Evaluation of strategy and strategic control, why strategy evaluating, criteria for evaluation and the evaluation process, strategic control process, types of external controls.

Text Book:

1. Business policy and Strategic Management Concepts and applications: Vipin Gupta, Kamala Gollakota and R. Srinivasan- Revised 2nd Edition, (PHI New Delhi).

- 1. Cases in Strategic Management, New Jersey: Prentice Hall. David, F.R. (1997).
- 2. Business Policy & Strategy, New Delhi: Sultan Chand & Sons. Prasad, L. M. (1995).
- 3. Business Policy and Strategic Management, Mc Graw-Hill. Jauch, L.R. & Glueck, W.F.
- 4. Strategic Planning Formulation of Corporate Strategy, Delhi Macmillan India. Ramaswamy, V.S. & Namakumari, S.
- 5. Strategic management & Business Policy: Wheelen & Hunger (Pearson Education 8/E).
- 6. Strategic Management AITBS. Pearce & Robinson Business Policy and Strategic Management: Azhar Kazmi.
- 7. Strategic Management: Azhar Kazmi. (TMH).
- 8. Strategic Management: Subbarao (Himalaya Publication).



PERSONALITY DEVELOPMENT SKILLS

Code: 24GN301 Max Marks: 70

Course Objectives: The objectives of the course is to Enhance Self-Awareness, Improve Communication Skills Build Confidence and Self-Esteem, Develop Interpersonal Skills, Master Emotional Intelligence, Polish Professional Etiquette, Strengthen Goal-Setting and Motivation and Enhance Leadership and Teamwork Abilities

Unit I: (5 hours)

Personality Development, Professional Etiquettes, Art of Social Conversation, Basic Body Language, Meeting and Greeting Skills

Unit II: (5 hours)

Leadership and Team-Building Skills, Decision Making and Problem Solving through Effective Communication Strategies. Role plays, Team building

Unit III: (5 hours)

Confidence Building Skills Self-Introduction, Self-Awareness, Mock Interviews, Extempore, Group Discussion

Unit IV: (5 hours)

Stress and Time Management

Stress management - Meaning, types, Impact /Consequences (Mind, Body and Health), Tips for Busting Stress, Case Studies.

Time management- Importance, Techniques. Case Studies.

Text Book:

- 1. "Business Communication" by Asha Kaul-PHI.
- 2. "Personality Development and Communication Skills-I" by Urmila Rai and S. M. Rai, Himalaya Publishing House.
- 3. "Communication Skills" by Sanjay Kumar and Pushp Lata, Oxford University Press.
- 4. "Business Communication" by Meenakshi Raman and Prakash Singh, Oxford University Press.

- 1. "Life Management and Stress Management" by Shawn Chhabra.
- 2. "Personality Development and Communication Skills-II" by C. B. Gupta
- 3. "Self-Awareness: The Hidden Driver of Success and Satisfaction" by Travis Bradberry.
- 4. "Business Communication" by Hory Sankar Mukherjee, Oxford University Press.



OFFICE MANAGEMENT

Code: 24GN305 Max Marks: 70

Course Objectives:

The objective of studying Office Management is to equip students with essential skills in organizing office operations, managing resources, enhancing communication, and supervising teams. It prepares them for administrative and managerial roles by focusing on office efficiency, technological tools, decision-making, and professional ethics in business environments.

Unit I: (7 Hrs)

Definition the office, function of office, activities of office, emergency of modern office an overview, office layout, objectives & principles of office layout and types of office layout.

Unit II: (7 Hrs)

Office Management – Concept, need and importance, office manager – position manager, function and responsibility of office manager, administrative office management, communication – Oral and written, Internal and External communication network.

Unit III: (7 Hrs)

Office Organization – Meaning, principles of organization, types of organization, process of delegation and decentralization of authority and responsibility relationship. Record Management – Purpose, Principle, Filing - characteristics of good filing, advantages and classification of files, methods of filing.

Text Books:

- 1. "Office Management" by R. K. Chopra.
- 2. "Office Organization and Management" by R. K. Chopra.

Reference Books:

- 1. "Principles of Office Management" by R. K. Sharma.
- 2. "Office Management and Secretarial Practice" by R. C. Bhatia.
- 3. "Office Management" by P. K. Gupta.
- 4. "Office Organization and Management" by C. B. Gupta.
- 5. "Business and Office Management" by L. C. Jain.
- 6. "Administrative Management" by K. K. Ahuja.
- 7. "Modern Office Management" by R. S. Sharma.
- 8. "Office Management and Administration" by J. C. Denyer.
- 9. "The Office Professional" by W. W. Pape.

UNIVERSAL HUMAN VALUES

Code: 24GN402 Max Marks: 70

Course Objectives: The objective of the course is to Develop Clarity on Human Purpose and Values, Foster Respect for Human Dignity, Promote Harmony in Self and Relationships, Encourage Social and Environmental Responsibility, Understand Ethical and Moral Reasoning, Build a Holistic Worldview and Integrate Values into Professional Life.

Unit I: (3 Hrs)

Introduction to Value Education: Definition, concept, and need for value education; Content and process of value education; Basic guidelines and self-exploration as a tool; Happiness and prosperity in the context of value education

Unit II: (4 Hrs)

Harmony in the Human Being

Human being beyond the physical body; Harmony between the 'Self' and the 'Body'; Understanding needs and activities of the Self and Body

Unit III: (5 Hrs)

Harmony in the Family and Society and Harmony in the Nature

Family as the foundation of human interaction; Respect and values in relationships: affection, reverence, gratitude, etc.; Five dimensions of human endeavor; Harmony in nature and holistic existence

Unit IV: (4 Hrs)

Social Ethics

Ethical conduct and common defects in human behavior; Universal human order and holistic alternatives; Social disparities and human rights violations

Unit V: (4 Hrs)

Professional Ethics

Value-based life and professional responsibilities; Right understanding and ethical competence in professions; Challenges in current professional ethics; Vision for holistic and sustainable systems

Text Book:

- 1. A. N. Tripathy, New Age International Publishers, 2003.
- 2. Bajpai. B. L., New Royal Book Co, Lucknow, Reprinted, 2004.
- 3. Bertrand Russell Human Society in Ethics & Politics.

Reference Books:

- 1. Gaur. R. R., Sangal. R, Bagaria. G. P., "A Foundation Course in Value Education", Excel Books, 2009.
- 2. Gaur. R. R., Sangal. R, Bagaria. G. P., "Teachers Manual Excel Books", 2009.
- 3. I. C. Sharma. "Ethical Philosophy of India Nagin & Co." Jalundhar.
- 4. Mortimer. J. Adler, "Whatman has made of man".
- 5. William Lilly. "Introduction to Ethic". Allied Publisher.

Theory Paper

Total: 100 Marks External: 70 Marks Internal: 30 Marks

External: 70 Marks

10 Question (MCQ): 1 mark each (1x10 = 10)

Answer any 6 out of 8 (Very Short 20-30 Words): 2 marks each (2x6 = 12)Answer any 6 out of 8 (Short 50-70 Words): 3 marks each (3x6 = 18)Answer any 6 out of 8 (Long 100-120 Words): 5 marks each (5x6 = 30)

Internal: 30 Marks

Two Internal Assessment Examinations will be conducted, each carrying 50 marks. The average of the two scores will be considered and scaled to 15 marks for the final assessment. Additionally, 5 marks will be allotted for assignments submitted, 5 marks for attendance, and 5 marks for general proficiency, making a total of 30 internal assessment marks.

